

Dear Guest,

Welcome to Titanic Royal!

Please find below an overview of some of services and facilities in the hotel.

We wish you a truly enjoyable and unforgettable stay.

Check-in	Check-in: 14:00 check-out 12:00. On the check-out day please leave your luggage outside your room and deliver the room key + towel card to the reception. For late check-out, please contact reception regarding the availability and price one day before departure. N.B.: If you discover any damage in the room furniture, please inform the reception immediately (403-404).		
Meals	Main Restaurant (Diamond Restaurant)	Breakfast 07:00 - 10:00 Late Breakfast 10:00 - 11:00 Lunch 12:30 - 14:30 Dinner 18:30 - 21:00 Late Dinner 22:00 - 23:00	
A la carte Restaurants	Italian Restaurant (Santa Lucia) Chinese & Teppanyaki (Chung Ying) Mongolian Grill (Khan Mongolian) Greek Restaurant (on the beach) Each Restaurant once per stay upon availability	Dinner 18:30 - 21:00 Dinner 18:30 - 21:00 Dinner 18:30 - 21:00 Dinner 18:30 - 21:00	
	<i>Prior reservation required. Reservation hours: 09:00 - 12:00 beside Guest Relation Office</i>		
Snacks & ice cream	Royal Beach Restaurant Ice cream at Beach Restaurant Waffle & Crepe on kids' aqua park	Snacks Meal Ice Cream	12:30 - 17:00 12:30 - 17:00 15:00 - 17:00
Beverage Service	Lobby Bar Lobby Bar Pool Bar Royal Beach Bar Fountain Bar Disco Bar	Alcoholic & Soft drinks 24 hours Tea Time	16:00 - 17:00 10:00 - 18:00 10:00 - 18:00 18:30 - 23:00 22:00 - 01:00
Extra charge Services	✓ Doctor ✓ Room service menu ✓ Laundry (One full laundry bag, <u>only 15 Euro</u>) ✓ Limousine Service ✓ Games Room ✓ International telephone call ✓ Health club service		
Wi-Fi	Wi-Fi is free in all facility. Login: room number, password: family name.		
Hotline services	For any requirements request & maintenance order contact: - +201004974974 by What's App		
All-inclusive privileges	Your AI privileges will be counted 24 hours, the bracelet has to be worn the whole stay and to be shown upon request.		



Safe Deposit Box	Available in the room free of charge, the management takes no responsibility for valuables left in your room, which are not deposited inside the safe box. If you have a problem with safe box, please contact the reception no # 403 - 404
Dress Code	Swimming wear is acceptable only outdoor. When indoor please dress appropriately.
Activities	For animation programs, please check the board located at the entrance of the main restaurant and on the beach. Table Tennis at Games Room from 13:00 till 18:00 it's free of charge. Kids club is open daily between 10:00 till 12:30 & 14:30 till 16:30. Kids from 4 years till 12 years old.
General information	• Please do not reserve sunbeds around the pool & on the beach. • Swimming pool hours from 08:00 till 18:00 including (Swim up room) • Beach hours from 08:00 till 18:00 • Water slides are available free of charge in our sister hotel – Titanic resort (34 slides). Transfer: every 30 minutes; pick-up point: near of Beach restaurant. No reservation is required. The guests must bring their own towels Water slides break from 13:00 till 14:00. Guests have right to use only the snack bar for drinks and food. • Water slides start from 10:00 till 18:00. • GYM from 7:30 till 18:00 • Please leave your safe box open upon your check-out. • It is not allowed to smoke shisha in your room or at the balcony. • For your safety; it's not recommended to take plates of food out of restaurants to avoid any sickness cases. • Breakfast boxes and wake up calls for your excursions & departure can be reserved one day before with reception (max. till 9 p.m.) • Mini bar refilled daily with soft drinks and Mineral water • For health and safety reasons, proper swim wear must be worn in our swimming pools (rubber shoes are recommended on the beach) • For luggage down services please call reception number (0) ❖ In case you didn't return back the key card and towel card and Bracelet you will be charge as follow: - • For the loss of room card will be charged 10\$ Dollar. • For the loss of the bracelet will be charged 20 Euro. • For the loss of the towel card will be charged 20\$ Dollar. • ATM for exchange money located at lobby area. • Taxi service available daily 10:00 – 21:00. • Please don't leave the key in the power sever while when you out. • Hotel management has the right to change any times of service according to the operation.

- Shuttle Bus between the Hotel and the Aqua Park: Departure every 30 min. - Shuttle Bus zwischen Hotel und Aqua Park :Abfahrt alle 30 Minuten - Bus navette entre l'Hôtel et la Aqua Park : Le départ est toutes les 30 minutes			
	08.30 am		08.45 am
	09.00 am		09.15 am
	09.30 am		09.45 am
	10.00 am		10.15 am
	10.30 am		10.45 am
	11.00 am		11.15 am
	11.30 am		11.45 am
	12.00 noon		12.15 pm
	12.30 pm		12.45 pm
	01.00 pm		01.15 pm
	01.30 pm		01.45 pm
	02.00 pm		02.15 pm
	02.30 pm		02.45 pm
	03.00 pm		03.15 pm
	03.30 pm		03.45 pm
	04.00 pm		04.15 pm
	04.30 pm		04.45 pm
Aqua Park → Hotel:		Hotel → Aqua Park:	

Pick-up point: near of
Beach restaurant